

Proactive Clinical Management



Our pharmacy network (retail pharmacy network and PRxN[®] Mail-Service) is covered by the Proactive Clinical Management Drug Utilization Review (DUR) program. This program automatically screens new prescriptions for safety and appropriateness and alerts any network pharmacist to potential issues. Important information such as the member's individual drug history, the possibilities of interaction among various drugs and the length of time since the prescription was last filled and reviewed in real-time. This on-line utilization review is extremely useful for identifying drug-drug interactions and possible drug misuse/abuse.

The Proactive Clinical Management process begins when a pharmacist enters a prescription into the pharmacy's computer system. This information is relayed to PRxN[®]'s claims adjudication system, which then receives the claim, identifies the patient, verifies the price, assesses eligibility, and provides payment terms. Concurrently, the system cross checks this new prescription against any other active medication on file (filled within the last ninety days) for conditions warranting a concurrent DUR safety check. If any of the following categories are identified an "edit" is triggered:

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| 1. Drug-Drug Interactions | 7. Excessive Controlled Substance Utilization |
| 2. Drug-Age Conflict | 8. Overuse/Excessive Duration |
| 3. Drug-Disease Conflict | 9. High Dose Warning |
| 4. Drug-Allergy Conflict | 10. Ingredient Duplication |
| 5. Drug-Gender Conflict | 11. Therapeutic Duplication |
| 6. Drug-Pregnancy Warning | |

If an "edit" is triggered, the pharmacist may verify the information, in consultation with the physician and patient, and make an appropriate adjustment to dispense a safer alternative or cancel the prescription.